



Product Warranty

At Permateek we pride ourselves on the look and quality of our products and are proud to be one of the market leaders in the industry across the globe and that's why we can confidently offer a 5 year material guarantee for our products.

Although we do promise a significant drop in maintenance needed for your synthetic deck compared to real teak, we strongly advise that you do not eliminate maintenance of your deck altogether.

We have developed a small, yet significant care and maintenance guide that we suggest you follow in order to keep your deck as good as new. You will find our guide on the following page.

At Permateek, we will not offer our 5-year warranty for non-marine use or if we can clearly see that the installed deck has lacked maintenance or if any chemicals, solvents or coatings have been used on the product.

If your Permateek deck shows signs of:

- Cracking (within the profile)
- Splitting (within the profile)
- Fading (significant *colour change)
- Corrosion

We will replace the product free of charge.

*Please note that on some of the Permateek colours sanding of the deck surface can change the appearance of the overall grained pattern. This is normal and is therefore not covered by the colour change section of the warranty.

Care & Maintenance

One of the many advantages of choosing a Permateek deck is that it is easy to maintain. Permateek is made using Ultra Violet stabilised, outdoor grade PVC, unlike Teak it will not fade, crack, warp or need a rigorous maintenance regime to keep it looking good season after season. Below are some simple Do's and Don'ts which will help you to keep your new deck looking at its best.

Things to do

Wash your deck with Soap and water: the perfect time to do this is after cruising when you are washing the boat anyway. Your normal boat wash detergent will be fine or a small drop of washing up liquid in the water will do the job equally as well. Should you spill any nasties on the deck such as diesel, acetone or paint, wash these off immediately. For greasy marks such as sun cream or food stains hot soapy water does the trick.

Use a Nylon brush or non-scratch scourer: A nylon brush is often helpful to release stubborn debris from the surface. Used in conjunction with soap and water these will help to loosen dirt. When using, always move the brush in the direction of the grain.

Sand the Deck: For bad scuffs, small burns such as that caused by a cigarette or a really stubborn stain that have been left to dry can be lightly sanded by hand with 40 grit sandpaper. This is also an effective treatment when an area has worn smooth. Please make sure that when sanding your synthetic deck you follow the direction of the grain and also use short strokes. In some cases, sanding may make the area appear lighter in colour but exposure to sunlight or use of a heat gun on the area will blend the tone. Only sand by hand, use of a power sander will warp the grain. If in doubt call your local Permateek installer.

Things to avoid

Incorrect shoes: Black soles may leave marks and scuffs on the decking surface. As with all marine decking surfaces we recommend wearing deck shoes when possible or even no shoes at all, the surface is non-slip even when wet. Also avoid the use of high heeled shoes on the deck as they can scratch or dent the surface.

Avoid Spills: Things such as oil, varnish, paint, sealers, lacquers and coatings can harm the finish of your synthetic deck much like they would a teak deck and must be cleaned as quickly as possible to avoid damage.

Prevent Dents: Where possible, make sure any furniture legs are padded with felt pads, never drag heavy items across the surface of your synthetic deck and also avoid the use of high heeled footwear. The force of such actions could cause a permanent dent or scratch on the surface of your deck.

Hot objects: Don't place hot metals or other hot objects on your synthetic decking. This can cause heat marks to emerge or even burn the surface of the deck which can be challenging to remove without sanding the surface.